This is a survey to assess your ability to independently access your health information and communicate with your provider. The following questions are strictly confidential.

The information you provide will only be used by our medical staff to better meet your needs.

1. What is your age:

2. What is your gender:
   - male
   - female
   - other (please specify):

Health Care Access

3. I know how to schedule or cancel an appointment with my provider:
   - Strongly agree
   - Disagree
   - Agree
   - Neither agree nor disagree
   - Strongly disagree

4. I know how to refill my prescriptions:
   - Strongly agree
   - Disagree
   - Agree
   - Neither agree nor disagree
   - Strongly disagree

5. I know how to access my personal health care information (example: lab/test results, physical exam forms, etc.)
   - Strongly agree
   - Disagree
   - Agree
   - Neither agree nor disagree
   - Strongly disagree
General Health Care Awareness

The following questions ask you about your general awareness of different healthcare policies and resources

6. I understand how my health insurance might change at age 19:
   - Strongly agree
   - Disagree
   - Agree
   - Neither agree nor disagree
   - Strongly disagree

7. I understand my rights to confidential health services as an adolescent:
   - Strongly agree
   - Disagree
   - Agree
   - Neither agree nor disagree
   - Strongly disagree

8. I understand the transition policy at Martha Eliot:
   - Strongly agree
   - Disagree
   - Agree
   - Neither agree nor disagree
   - Strongly disagree
Communication preference

The MyChildren’s patient portal is a secure website or electronic application (app) that allows patients to review their records, manage appointments, and send messages to their clinicians.

The following questions ask you about your own preference with different methods of communication including the patient portal.

9. Were you aware the MyChildren’s patient portal has an app and website that allows you to send direct messages to your doctor's office?
   - Yes
   - No

10. Do you know how to access the MyChildren’s patient portal?
   - Yes
   - No

11. Have you ever used the MyChildren's patient portal?
   - Yes
   - No

12. I would prefer to schedule appointments:

<table>
<thead>
<tr>
<th></th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neither agree nor disagree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>In person</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Via phone call</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>*Online (MyChildren’s Patient Portal Website or App)</td>
<td>O</td>
<td>O</td>
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<td>O</td>
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</table>

13. I would prefer to refill prescriptions:

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<thead>
<tr>
<th></th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neither agree nor disagree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>In person</td>
<td>O</td>
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<td>O</td>
<td>O</td>
<td>O</td>
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<tr>
<td>Via phone call</td>
<td>O</td>
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<tr>
<td>*Online (MyChildren's Patient Portal Website or App)</td>
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</table>
14. I would prefer to access personal health information:

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<thead>
<tr>
<th></th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neither agree nor disagree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>In person</td>
<td>O</td>
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</tr>
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</table>

15. How would you like to learn more about (check all that apply):

<table>
<thead>
<tr>
<th></th>
<th>In person</th>
<th>Flyer</th>
<th>Clinic Website</th>
<th>Martha Eliot Facebook</th>
<th>Messages from MyChildren’s Patient Portal</th>
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</thead>
<tbody>
<tr>
<td>Health insurance</td>
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<td>O</td>
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<tr>
<td>Martha Eliot Transition</td>
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<td>O</td>
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</table>

*The first 21 respondents demonstrated little interest in patient portal applications. Thus, we clarified the phrasing "MyChildren’s Patient Portal Website" and "MyChildren’s Patient Portal App" to “Online (including MyChildren’s Patient Portal Website or App)” for the 40 additional respondents.