The Big Welcome intends to provide the right information for young people about their health care and support well-being. One idea generated from the Youth Forum was to provide a tailored Adolescent Pack on arrival to hospital.

**Objectives**

Young people admitted to our hospital often feel overlooked in their own care. Our aim is for all young people coming to our Trust to feel welcomed, informed and have developmentally appropriate care. With this in mind we piloted ‘The Big Welcome’ in the Evelina London Children’s Hospital (ELCH).

The Big Welcome intends to provide the right information for young people about their health care and support well-being. One idea generated from the Youth Forum was to provide a tailored Adolescent Pack on arrival to hospital.

**Methods**

We created a pack which is offered to all young people over 13 years old, where developmentally appropriate, admitted to the ELCH. This includes practical items, entertainment items and health promotion and engagement information.

Data is collected on the number of packs handed out and using a QI approach, feedback is taken from young people in real-time on the content of the pack and through staff observation of what is used/ left behind. This information is used to improve the pack through PDCA cycles.

We initially tested the packs in one ward area and the emergency department short-stay unit. We selected the acute admissions wards as this would provide the highest turnover of opportunity to distribute the pack. Our play specialist team took the lead in distribution and collecting feedback. The pilot is funded by a charity grant, reviewed quarterly.

**Results**

We distributed 60 packs from May 2021 – May 2022 and received mixed feedback from young people. Some appreciate the gesture and some of the content, others have been disinterested/declined them or rated the content poorly. Feedback from the emergency department is that the packs are not tailored to short-stay and are more useful for those admitted to the main wards.

We have not been able to give out as many packs as planned (there are estimated X eligible young people per month admitted to the wards). Barriers identified are a lack of staff awareness of the project, core staff leave and admissions out of hours.

In response to feedback packs have been adapted to include QR code links to relevant health information about teenage sleep, sexual health and patient-led transition.

**Conclusions**

While the packs have been able to address some of the aims, they have not been as successful as hoped. We continue to evaluate the packs fitness for purpose and modify content in response to feedback. Our next step is to improve the distribution, then as part of the wider project to update information for young people on the ELCH website around transition planning and communication tools. We have identified staff training is needed to improve comfort managing the needs of young people and content needs to be accessible.

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**Abstracts**

**THE BIG WELCOME – ADOLESCENT PACKS: A PROJECT TO WELCOME, ENGAGE AND WORK WITH YOUNG PEOPLE ADMITTED TO HOSPITAL FOR ACUTE CLINICAL CARE**

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10.1136/bmjpo-2022-RCPCH.66

**Objectives**

Young people admitted to our hospital often feel overlooked in their own care. Our aim is for all young people coming to our Trust to feel welcomed, informed and have developmentally appropriate care. With this in mind we piloted ‘The Big Welcome’ in the Evelina London Children’s Hospital (ELCH).

The Big Welcome intends to provide the right information for young people about their health care and support well-being. One idea generated from the Youth Forum was to provide a tailored Adolescent Pack on arrival to hospital.

**Conclusions**

Successful generation of a working group with multi-disciplinary and Trust representation across the Southwest. Successful inaugural meeting with plan to be become annual, with generation of sub-group with particular interest in eating-disorders in children and young people. Currently bidding for funding for increased clinician and administrative time to support the facilitation of the network and to improve on-line based resource sharing and learning resources.

Collaborative efforts have resulted in a successful applications in two Devon hospital sites for funding to make the Paediatric ward a more secure and welcoming place for adolescents in physical and mental distress.

We have been approached by HEE SW; NHSEI CYP Transformation and CYP MH to extend network out to the HEE South West footprint.

**TRANSITION INTO ADULT SERVICES – WHAT CHARACTERISTICS MIGHT BE CORE TO WHOLE ORGANISATION CHANGE?**

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10.1136/bmjpo-2022-RCPCH.67

**Objectives**

Current processes for the transition of young people with long-term health conditions from children’s or adolescent health services into adult services are disjointed, often falling short of what can be described as a ‘good experience’. Consequences for young people are many, including deterioration in health, disengagement from services, with short-and-long term effects. Following the successful development of an exemplar Model of Improvement for Transition at Leeds Teaching Hospital Trust, a National Transition Nursing Network was implemented across England in 2020, funded by the Burdett Trust for Nursing. This network includes a Lead Nurse for Transition and four Regional Nurse Advisors (RNAs) covering four regions across England. Influence and impact of this network and its approach to evaluation is our focus.
Methods Pre-and post-role implementation data were collected through discussion with, and evidence produced by, organisations on measures which include: evidence of transition lead roles for a whole organisation; number of organisations working through a transition Quality Improvement (QI) process; those with a transition contact; with Transition Executive Lead; QI transition pathways completed; health-based youth workers in post; processes in place to use feedback from young people on service improvements; effective transition governance processes e.g. transition board, steering group, organisational policy and reporting. Stakeholder groups included in the QI process include: hospitals (children’s and adult); community care; primary care; mental health; palliative and hospice care; and learning disability services.

An evaluation of this QI model for transition implementation is also underway, conducted by researchers at the University of Surrey, in collaboration with the Burdett National Transition Nursing Network. The National Transition Evaluation Study utilises a multi-centre concurrent mixed methods design, with qualitative (interviews/auto-ethnography/case studies), and quantitative descriptive (surveys) data collected simultaneously over three phases with: young people, parents, transition champions and key professionals involved in the young person’s transition journey. Results Reporting on the two years since implementation, there has been an increase seen across all measures, confirming that the RNA role is having a positive impact on transition. Hospitals have engaged well with the QI process, but still transition work needs to be expanded across whole organisations, with sustainability plans needed. Developing a model of care for young people in primary care, those with learning disabilities and those receiving primary care mental health has been identified as a particular challenge, and will be a targeted focus in year three. Sharing knowledge, learning and tools through regional meeting and Community of Practice events has been invaluable, with up to 180 participants at each event.

Conclusions The QI process has provided structure and guidance. As an intervention, the RNA roles have influenced change over time. In this presentation, we will use data to illustrate where change has occurred and indicate what might have influenced that change. We will present our approach to evaluation, used to examine processes, to not only describe change over time. In this presentation, we will use data to illustrate where change has occurred and indicate what might have influenced that change. We will present our approach to evaluation, used to examine processes, to not only describe change over time.

Results Data analysis found that at all stages of transition, YP with SCD (n=42) were less likely to report confidence in transition parameters compared to YP living with other conditions (n=105) (figure A). The difference was most pronounced in domains assessing understanding and self-administration of medication (79.9% SCD vs 89.9% other conditions). There were low reported rates of requesting and collection of repeat prescriptions (13.9% SCD vs 47.4%) (figure B). YP with SCD reported lower rates of resilience in managing bullying (26.1% vs 3.5%) and were less likely to feel happy with life (73.8% vs 86.4%) (figure C). YP with SCD were less confident in disclosing their condition to others (36.8% vs 11.8%). Regarding social support, 24% of respondents with SCD said they did not ‘know someone I can talk to when I feel sad or fed up’ vs 8.3% of YP with diabetes and were less likely to see friends outside of school.

Objective Development of a digital health education tool was effective, demonstrating an uplift in confidence and understanding parameters from 47.8% to 84.6% after YP used the resource (figure E).

Conclusions Our data demonstrates a significant health literacy gap in YP with SCD transitioning to adult care that is larger than that seen in YP living with other long-term conditions. Targeted digital health education interventions are effective at helping to boost health literacy, engagement and confidence and should be incorporated into TC programming.