

Appendix 2

Framework to evaluate the practise of paediatric pain management in ED		
STRUCTURES	PROCESSES	OUTCOMES
Type of department	For the recognition of pain	Quality of pain management:
Availability of pain assessment at triage	Use of assessment (tools)	Pain score improvement
Pain assessment tools	Use of treatment (route, pharmacology/ non-pharmacological)	Timeliness of pain management
Skilled/trained staff	Continuity of care which is inclusive of reassessment and downstream interventions	% patients receiving standard of care
Information systems/alerts/reminders	Maintaining pain control	Patient/parent satisfaction
Guidelines	Communication between providers and patient/parent	
Standards	Use of parental/patient education	
Education programme for staff and parents/patients	Use of information systems to record pain related data	
Medications		
Non-pharmacological interventions		

Adapted from Donabedian A. Evaluating the quality of medical care. *Milbank Q* 2005;83:691. doi:10.1111/j.1468-0009.2005.00397.x