

V1.1

CMC_Topic guide_parents

2_5_2021

Research study: Models of care for children with medical complexity

Topic guide for interviews with parents

1. Introducing the interview and consenting process

- Researcher introduces self
- Explain/reiterate: confidentiality, length of interview, nature of discussion, withdraw at any time, fine to take breaks
- Any questions
- Obtain consent
- Start recording

2. Finding out about the child and family

- Exemplar opening scripts: “To start off, please could you tell me a little bit about [name of child]”; “... and the rest of your family?...”
- Probes:
 - child’s favourite activities; nursery/school; personality
 - siblings and ages; family composition
 - name of health condition
 - history of diagnosis

3. Their child’s care

- Exemplar opening script: “And now, please could you tell me a bit about who looks after the healthcare for your child?...”
- Probes:
 - Which doctors do you see?
 - Do you see any other specialists?
 - Use of medications
 - Does your child have input from therapists e.g. SALT, physio etc
 - Does your child have input from charities?

4. Follow-up questions on target topic areas:

- Views on how easy it is to access healthcare for their child

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- Views on which services should help them look after their child
- Views on how these services could do that e.g. working together, community services flexible options, remote consultations, opening hours etc

CLOSE

- Express thanks and note moving towards end of interview
- Ask if anything else they would like to add

5. Closure:

- Remind re confidentiality, next steps in research and when findings will be ready
- Check if any questions
- Arrange follow-up contact
- Reiterate appreciation for time and sharing their story.